

## Cookie policy

S.A. D'Ieteren N.V. uses cookies to improve the use of its website for visitors.

### What is a cookie?

A cookie is a small text file sent by the web server of a site you visit. It is stored on the hard drive of your computer or mobile device for a one year period.

Cookies make interaction between you and the website generally easier and faster. They contain information enabling the website to identify your browser and save your preferences (for example, the language you chose). In particular the information may be used to adapt the content and advertisements on the website so that they are more relevant to you.

Cookies may be placed by the server of a website you visit or by a website's partners. A website's server can **only read cookies that it has itself placed**; it does not have **access to any other information on your computer or mobile device**.

Use of cookies requires your prior and explicit consent. You can always go back later and refuse these cookies and/or delete them at any time, by changing your browser settings.

### The different types of cookies used

#### Cookies essential for site navigation

These are cookies that are required in order to visit our website. Without them certain sections will not function correctly, or not at all.

In particular they enable navigation between the various sections of our website, completion of forms and secure verification of your identity before granting access to your personal data.

#### Functional cookies

Functional cookies are intended to facilitate operation of our website and make using it a more pleasant and personalized experience for you.

These are cookies which, for example, store your preferences such as choice of language or your customer segment, collect information in forms for statistical purposes (number of unique visitors, etc.) or enable analysis of how visitors use the site.

## **Marketing cookies**

When you visit our website, socio-demographic data and profile data are collected and stored anonymously in a marketing cookie. Marketing cookies do not contain any personal data and are placed by advertisers when their ad is posted.

They prevent you being bombarded by the same advertisements over and over again and help to personalize publicity, but they also measure the effectiveness of our various marketing and publicity actions.

## **Third party cookies**

These cookies are placed via our website by third parties, for example Google.

In particular they improve our website's content and operation via use of Google Analytics.

## **Managing cookies**

Most Internet browsers are set to automatically accept cookies. You can change your preferences to block cookies or be alerted when a cookie is saved on your computer or mobile device.

In your browser settings, you have the option of refusing to accept cookies and deleting those already installed on your computer or mobile device. We cannot however guarantee access to all the services on our website if you refuse to accept cookies. For more details on setting your browser, consult its user instructions or help screens.

If you want to refuse marketing cookies (including Google among others), you can do this with the help of the following website:  
<http://www.youronlinechoices.com/>

## **Legal information and conditions of use**

This website is created and managed by S.A. D'Ieteren N.V, 50 rue du Mail at 1050 Brussels, Belgium. VAT: BE 403.448.140 – RPM Brussels.

In case of problems, please contact:  
financial.communication@dieteren.com, +32 2 536 54 39.

## **Intellectual property rights**

The user formally acknowledges that the presentation, content, brands and logos and all the information and data contained on the website are protected by intellectual and industrial property rights and remain the property of D'Ieteren and its information suppliers and are subject to a liability disclaimer.

Presentation, reproduction, circulation, sale, publication, modification and any use for commercial purposes of all or part of this website and its contents are prohibited without the prior written authorization of D'Ieteren. It is also prohibited to use these for illegal purposes. Printing of D'Ieteren web pages is however authorized for private use.

## **General**

By accessing and using this website, you accept the terms of these conditions of use unreservedly and without limitation.

If any of the provisions of these conditions should prove inapplicable or contrary to a mandatory legal requirement, this inapplicability shall not affect the validity and applicability of the other provisions. These conditions apply to this website and to all of D'Ieteren's Internet initiatives.

D'Ieteren reserves the right to amend these conditions at any time, subject to it informing users on this website or by email.

## **Liability - accuracy of information**

D'Ieteren and its information suppliers shall not be held liable for damage resulting from viruses in any form whatsoever, bug(s), or any programme or application that may be incompatible with the infrastructure used by the user, nor for damages incurred by the user owing to a breakdown, interruption or error, change, restoration, control, maintenance, technical problem, outage of phone networks or associated networks or services, overload, negligence or third party fault or user fault, and in the case of events outside the control of D'Ieteren.

The user shall not use this website in such a way that this usage could cause damage to third parties or to D'Ieteren's image, through the introduction of incorrect or offensive information.

The user acknowledges that D'Ieteren has the right to suspend, at any time, availability of this website for reasons of maintenance and updating.

## **Hyperlinks**

It is possible that this website or connected service may include a link to another website that could be useful to the user. However, such links are given purely for information and D'Ieteren makes no warranty, of any kind whatsoever, relative to any other website to which the user may have access via its website.

Their presence in no way implies that D'Ieteren endorses their content or accepts any liability for the content or use of such other websites.

The circumstances referred to above shall not in any event give rise to any financial compensation.

## **Processing of personal data**

Personal relating to your identification collected by our website are processed by the Financial Communication and Investor Relations department from S.A. D'Ieteren N.V. and its partner Symex Economics. They are used for the purposes of customer management and direct marketing actions.

You have the right to access your data or have it corrected by sending a dated and signed request jointly with a photocopy of your identity card to S.A. D'Ieteren N.V., Financial Communication Department, Rue du Mail 50, 1050 Brussels, Belgium.

## **Automatic storage of non-personal identification information**

In certain cases, D'Ieteren collects non-personal data, such as for example the type of browser version or operating system used by a visitor or the name of the website via which a visitor reaches the D'Ieteren website.

## **Applicable legislation and competent courts**

Belgian law is applicable on this website and for these General Conditions. In case of dispute, only the Brussels courts shall be competent.