

PROGRAMME

Timing	Topic	Speaker
10:00 - 10:45	Latest developments and vision	Axel Miller – CEO of D'leteren
10:45 – 11:00	Q&A	
11:00 – 12:00	Belron	Gary Lubner – CEO of Belron
12:00 - 12:15	Q&A	
12:15 – 13:15	Lunch break	
13:15 - 14:15	D'Ieteren Auto	Denis Gorteman – CEO of D'leteren Auto
14:15 – 14:30	Q&A	
14:30 – 15:30	Moleskine	Lorenzo Viglione – CEO of Moleskine
15:30 – 15:45	Q&A	
15:45 – 16:00	Break	
16:00 – 16:45	Financials	Arnaud Laviolette — CFO of D'leteren
16:45 – 17:00	Q&A	
17:00 – 17:15	Wrap-up	Axel Miller – CEO of D'leteren



LATEST DEVELOPMENTS AND VISION

Axel Miller - CEO D'Ieteren

D'IETEREN 2015-2017: IMPORTANT CHANGES DURING THE LAST TWO YEARS



Acceleration of operational results of our businesses



Changes at the Board and in the **Executive Team**



shifting our portfolio of activities



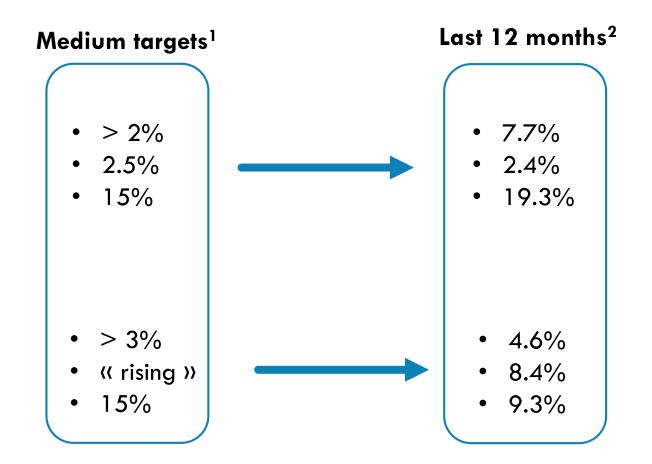
D'IETEREN 2015-2017: WE PROMISED, OUR ENTITIES « OVER »DELIVERED

D'Ieteren Auto

- Sales growth
- Adjusted operating margin
- ROCE (pre-tax)

Belron

- Organic sales growth
- Adjusted operating result growth
- ROCE (pre-tax)



¹ 2015-2019 – see Investor Day 2015

 $^{^{2}}$ 2H16 + 1H17 (year-on-year)

D'IETEREN 2015-2017: CHANGES AT THE BOARD AND IN THE CORPORATE TEAM

Changes at the Board

- In June 2017, Roland D'leteren passed the baton to 7th generation:
 - ✓ Nicolas D'leteren (Chairman)
 - ✓ Olivier Périer (Deputy Chairman and Chairman of the Strategic Committee)

New members in the Executive team

- Arnaud Laviolette becomes CFO in September 2015
- Francis Deprez joins the Executive Committee in September 2016

New experts in the Corporate Team

- Nicolas Saillez, Head of M&A, joins in October 2015
- Amélie Coens, Chief Legal Officer, joins in November 2015
- Benoit Huet, Group Controller, joins in March 2016
- Investment Manager team realigned in 2017: Charlotte Boucquéau, Arnaud Darimont, Aurélie Vanneste

D'IETEREN 2015-2017: NEXT PHASE IN SHIFTING OUR PORTFOLIO OF ACTIVITIES

MOLESKINE®

Acquisition in October 2016, closing in January 2017



Selling of a 40% minority stake to CD&R: signed in December 2017, closing expected in early 2018

First service extension acquisitions within Belron:

- CARe Belgium
- Speedy Collision Canada
- Eurocar point Italy
- Maisoning France



M&A activity within D'leteren Auto:

- Continued consolidation to 26 Market Areas
- New retail acquisitions (Rietje in Antwerp North...)
- Labbox launch

CLAYTON, DUBILIER & RICE: NEW STRATEGIC PARTNER IN BELRON

Highlights

- D'leteren sells a 40% stake in Belron to funds managed by CD&R
- CD&R shares strategic vision for Belron
- EV of EUR 3bn and equity value of about EUR 1,550m
- IRR of 12.2% since 1999 (EUR 637m investments for 95% stake and EUR 952m dividends)
- Disposal proceeds: approximately EUR 620m + EUR 430m dividends
- Closing expected in 1Q 2018

Governance

- 6 directors at Belron's Board: D'leteren's 3 executive committee members, 2 CD&R representatives and Belron's CEO. Additionally 2 attendees (Belron's CFO and CD&R representative)
- Some reserved matters explain shared control
- 5 year lock up

Management reward plan

- No new plans under current incentive program which will be phased out
- New plan will align management and shareholders interests
- Substantial incentive to deliver high returns
- Sweet equity

IFRS

- Shared control: Belron will be included under discontinued operations and assets/liabilities held for sale in 2017 and equity accounting as from 2018 (closing)
- Disposal gain of about EUR 1.1bn (on 95% of the shares) under discontinued operations in 2018
- D'leteren will continue to disclose detailed financials under "Segment Information"

D'IETEREN 2015-2017: DEVELOPMENT OF A CLEAR VISION AND PURPOSE FOR THE FUTURE

« Building a family of businesses »

Identity

- Higher purpose-led organizations
- Positive human energy drives great results
- Strong family values around entrepreneurship and respect

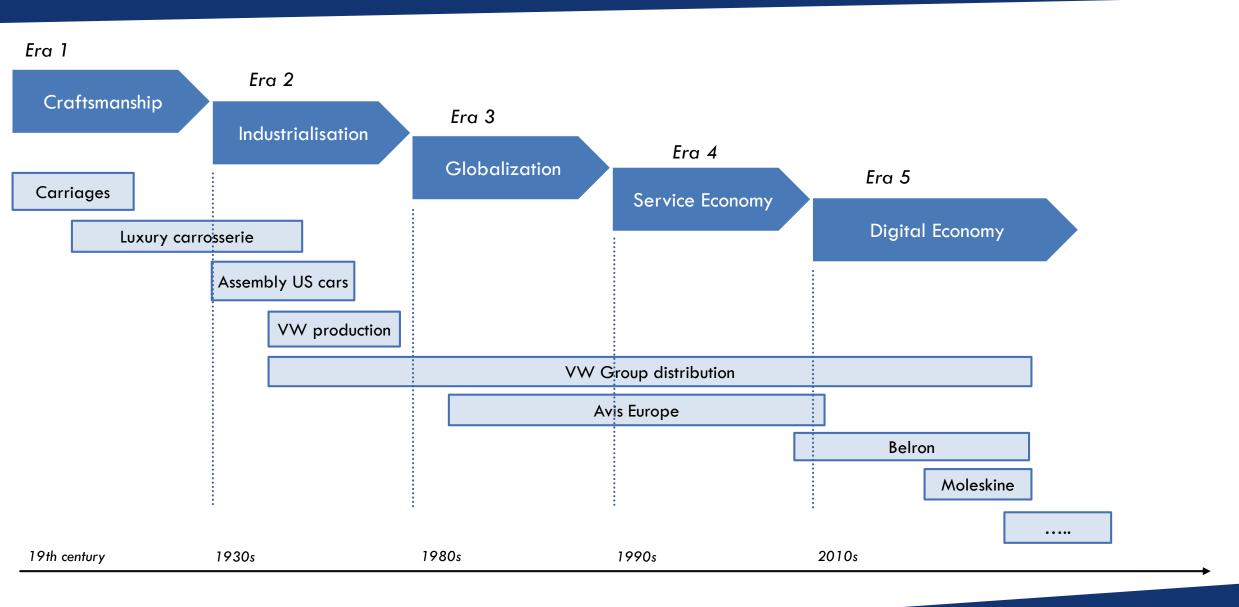
Vision

- Co-creating and growing inspiring businesses for the long term
- Added value with our management teams: strategic partner with consistent dialogue & support
- Performance management

Goals

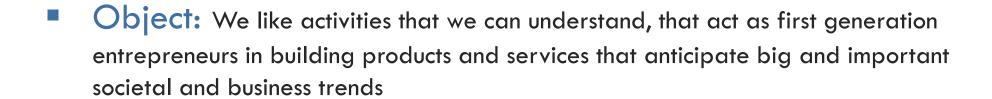
- Long-term financial returns
- Excellence in client satisfaction
- Wider impact

D'IETEREN LONG HISTORY: FIVE REINVENTIONS ALONG BIG TRENDS



THE SCOPE OF OUR INVESTMENT SEARCH







Management style: We work with strong management teams with a strong track record. Our added value is mainly as a strategic partner, through our long-term focus, purposeful interest, consistent support and performance management



Size: The D'leteren family of businesses thrives on a limited number of sizeable growth platforms. Less is more, and we are attracted by growth potential



Business model: Our activities have a balanced profile: they have the capacity to self-finance their growth, while generating enough cash flow over time, to allow for dividend payments to the Group after a couple of years

THE CRITERIA WE USE TO EVALUATE POTENTIAL INVESTMENTS



Market

- Large market opportunity
- Solid long term growth potential
- Barriers to entry
- Attractive competitive landscape, with potential for synergistic consolidation
- Limited technological & regulatory risks



Target

- Proven business model coupled with a sustainable competitive position to develop or maintain leadership position
- Strong purpose-led management team
- Scalable business with (international) growth potential
- Ability to generate outperforming returns on capital employed
- Cultural proximity with D'leteren & with Western Europe
- Access to majority control

OUR PARTNER PROMISE – THEY WAY WE ENGAGE WITH OUR ENTITIES

We **Promise to Partner** with our entities, creating an environment where they and their people are valued and fulfil their ambitions and needs.

- 1. We engage with them in a respectful & open dialogue
- 2. We **give them space & time** to anticipate key strategic moves, to innovate and to accelerate their **development**
- 3. We encourage them to be themselves and to become truer to their purpose
- 4. We **align the interests of shareholder and management** through appropriate incentives sharing effectively created value

RESPECTFUL AND OPEN CONVERSATIONS WITH THE ENTITIES

Monthly Review Meeting

Board meetings

One-on-ones with functional CxOs

(4-5 times a year)

Ad hoc project deep dives

Two members of Comex + Investment Manager meet with top management of entity, to review financial and operational performance as well as development of business, tweak short-term actions and ensure consistent follow-up ...

D'leteren Comex meets with Top Management to set strategy, fix budgets, perform top talent reviews, prioritize resource allocation, align incentives

Every 4-6 weeks between CEOs; every 1-2 weeks between CFOs; ad hoc with other CxOs

Conceptual support on new topics, as well as implementation support in times of transformation. Examples of 2017 include: search of a minority partner for Belron, Labbox @ D'leteren Auto, new 5-year strategy Moleskine

CREATING SPACE AND TIME FOR OUR ACTIVITIES TO DEVELOP – BIG X 2017

D'Ieteren Auto

- Continue to deliver on« Pole Position, MAL+ Powered by You »
- ✓ Increased focus on profitable market share
- ✓ Plan to deal with changes in fiscal treatment of company cars
- ✓ Launch the first successful data-driven CRM campaigns
- Set right priorities and take first actions on new mobility services
- Develop D'leteren Auto towards a purpose-led organization

BELRON

- ✓ Create future setup (Project Blossom)
- ✓ Drive the profitable growth of the US business
- ✓ Show first successes with service extensions
- ✓ Driving forward

 Belron as a

 purpose-led

 organization

 (Project Marathon)
- Develop further the leadership of the group

Moleskine

- ✓ Make new long-term plan
- ✓ Broaden and deepen channel coverage for paper products
- ✓ Work on the profitability of Retail
- ✓ Launch bags and accessories extension successfully
- Accelerate ecommerce and digital services offering
- ✓ Explore Moleskine
 Café rollout concept

Purpose of our interactions:

- A. Create, together with management, a common understanding on the challenges ahead
- B. Ensure that a concrete plan exists and/or that initiative is set up to address the challenge
- Build capabilities and mobilize energy so that expected results can be delivered or surpassed

TOTAL RETURN TO SHAREHOLDERS OF D'IETEREN SINCE LAST INVESTOR DAY



Total Shareholder Return
of 26% since last
Investor Day
(8 Dec 2015)

BEING MORE PURPOSEFUL GOES BEYOND THE FINANCIAL KPI'S

